

Intro

I would like to remind you that this is not a test – there are no wrong answers. We're conducting this test to see how functional the website is, not to test you as an individual.

Initial Questions

OK. Before we look at the site, I'd like to ask you just a few quick questions.

First, what's your occupation? What do you do all day?

Roughly how many hours a week altogether—just a rough estimate— would you say you spend using the Internet, including Web browsing and email, at work and at home?

What kinds of sites (work and personal) are you looking at when you browse the Web?

Do you have any favorite websites?

Tasks

You're ordering McDonald's breakfast to be delivered to your house. In this order you would like to include items exclusive to the breakfast menu. Add two or three breakfast items to your cart – how would you set this order up?

You want to schedule this delivery to arrive on Saturday May 9th @ 9:00 am. How would you schedule that?

You decide that you know longer need one of the items in your cart. How do you remove it from your order?

Thanks, that was very helpful.